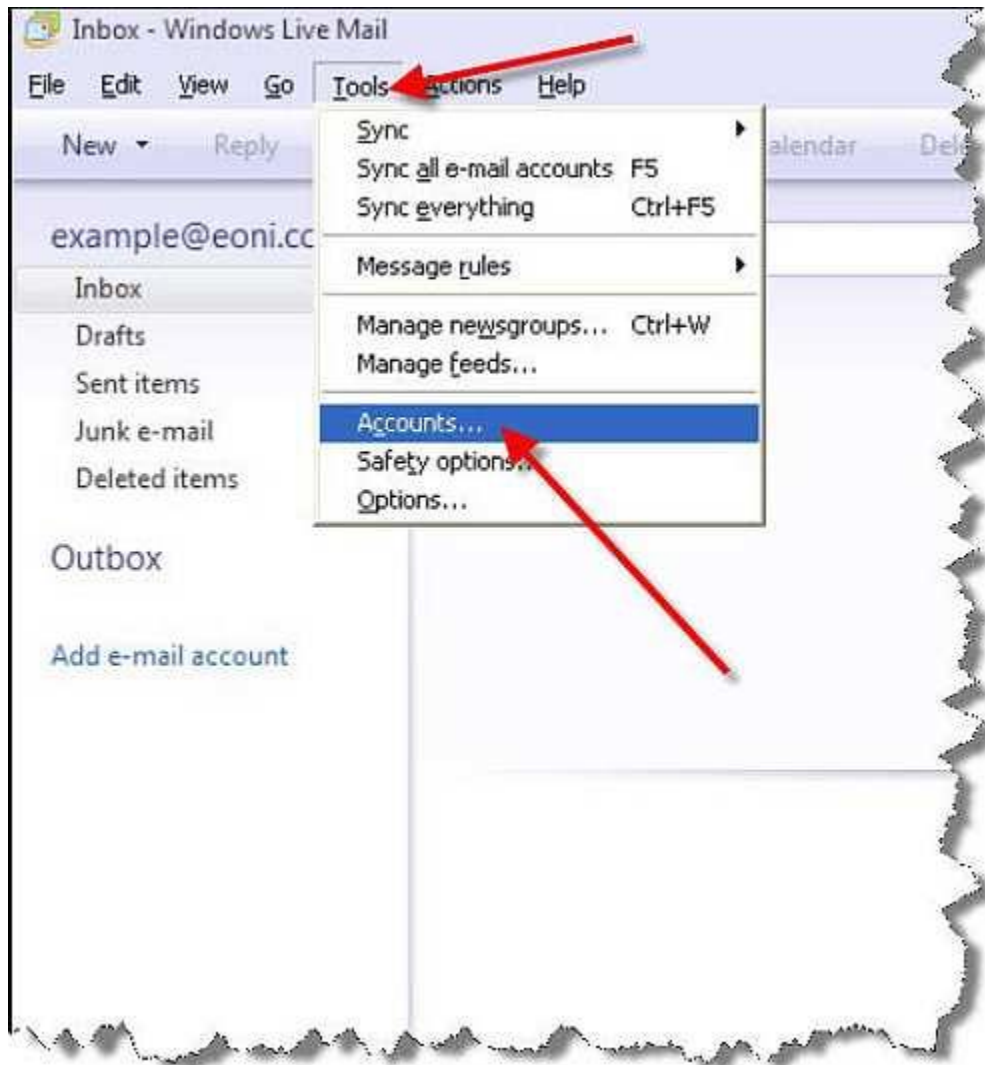


# Email Username Setup and Update - Windows Live Mail (for Windows XP)

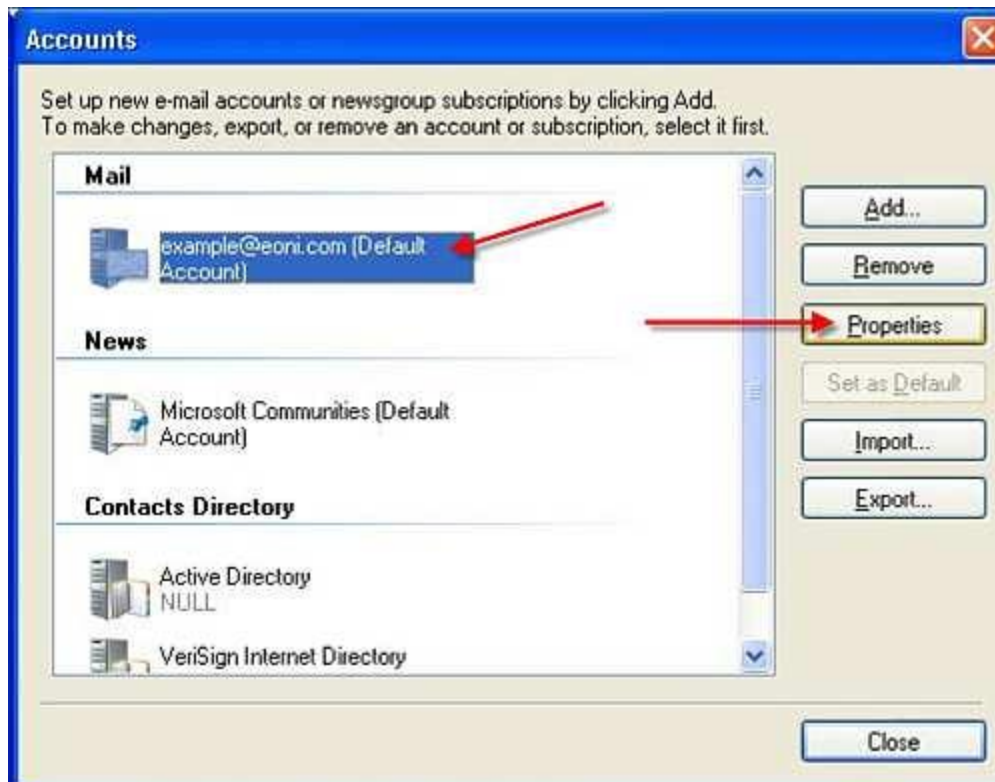
## IF YOU USE WINDOWS LIVE FOR WINDOWS XP EMAIL SOFTWARE

NOTE: This example uses Windows Live version for Windows XP. If you use a different version, details may vary slightly from those pictured, but the basic process should be very similar.

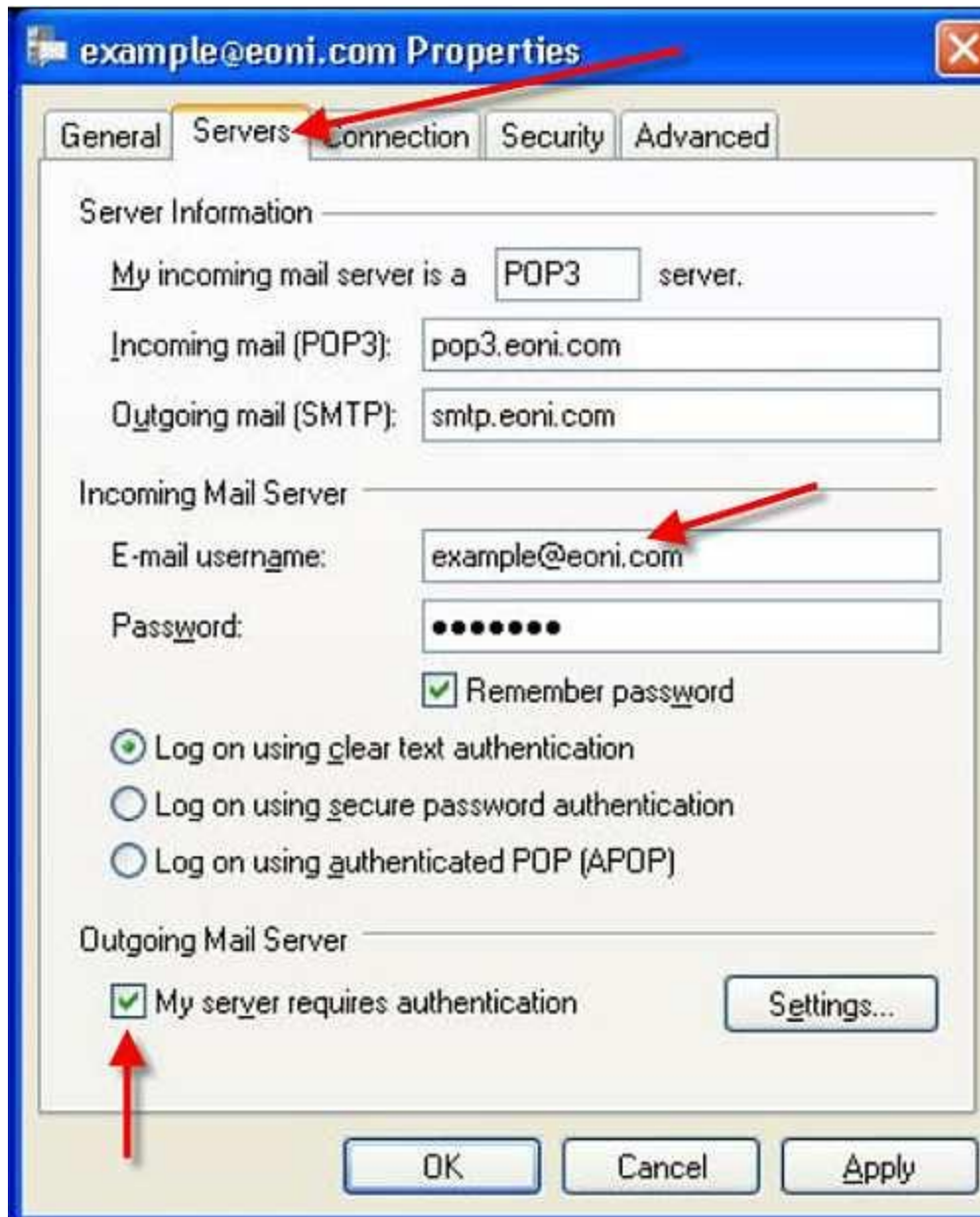
Open Windows Live. To get to your account settings, click Tools in the menu bar at the top. In Tools, select Accounts...



If more than one account is listed, perform the following steps for each. Start by accessing the account settings by selecting the account name and clicking Properties.



When the Properties window opens, click Servers at the top. Make sure that E-mail Username is specified as your *full* email address (e.g., example@eoni.com, not just example), that you select the button to "Log on using clear text authentication", and that the box is checked for "My server requires authentication."



Next, click on the Advanced tab at the top of the Properties window. **If the number for Outgoing mail (SMTP is 80, it needs to be changed.** Acceptable numbers are 25 (the default) or 587. After changing this number, if you are unable to send out email, try a different number. Not all of them work in all cases, which is why we give you two to choose from. If you try them all and still cannot send out mail, please call EONI Technical Support.



Once these settings have been checked, click OK at the bottom of the Properties window. Close the Accounts window, and you should be seeing your Inbox again.